CSM 2020 ACCESSIBILITY INFORMATION

Accessibility Policy
APTA is committed to making CSM accessible to all persons. Anyone with a disability requiring accommodations in order to participate at CSM is asked to check the appropriate Americans with Disabilities Act box when registering for the conference and/or reserving housing, and indicating the details of your requirements. Specific requests also can be made by email or by phone at 703-706-3223.

Event Locations
CSM Programming and activities will occur at three locations: Colorado Convention Center (700 14th St., Denver, CO 80202), Hyatt Regency Denver at Colorado Convention Center (650 15th St., Denver, CO 80202), and Embassy Suites Downtown Convention Center (1420 Stout St., Denver, CO 80202).

Schedules
Educational sessions will begin and end at the same time each day, Thursday through Saturday, with one to two hours between sessions to provide ample time for attendees to get to their next session.

Preconference courses:
- Tuesday-Wednesday, Feb. 11-12
  - 8 a.m.-5:30 p.m.

Educational sessions:
- Thursday, Feb. 13 through Sat., Feb. 15
  - 8-10 a.m.
  - 11 a.m.-1 p.m.
  - 3-5 p.m.

Exhibit hall hours:
- **Thursday, Feb. 13**: 9:30 a.m.-4 p.m. (unopposed 10-11 a.m. and 1-3 p.m.)
- **Friday, Feb. 14**: 9:30 a.m.-4 p.m. (unopposed 10-11 a.m. and 1-3 p.m.)
- **Saturday, Feb. 15**: 9:30 a.m.-3 p.m. (unopposed 10-11 a.m. and 1-3 p.m.)
**Mobility Needs**
Due to the size of the Colorado Convention Center, Hyatt Regency Denver at Colorado Convention Center, and Embassy Suites Downtown Convention Center the distance between sessions can be considerable. Attendees who have mobility needs that may require assistance should make arrangements prior to arriving on-site and/or consider renting a mobility device. The UPS Store offers scooter and wheelchair rentals.

- Contact The UPS Store at 720-904-2300 or visit their website.

**Accessible Parking**
Disability license plates and placards from any state will be honored in Denver providing the plate or placard is valid. If you need an accessible parking placard, apply in advance through your state’s DMV office.

**Taxicabs**
ADA requires that all ground transportation companies provide accessible vehicles. It is recommended that individuals requiring this service make arrangements in advance with their chosen service provider. To order an accessible taxi, call Freedom Cabs at 303-777-7777 or Yellow Cab at 303-444-4444. Please note that arrangements and payments for such transportation are the responsibility of the attendee.

**Hotel Reservations for Accessible Rooms**
The co-headquarters hotels for CSM are the Hyatt Regency Denver at Colorado Convention Center and Embassy Suites Downtown Convention Center. APTA has reserved a number of accessible rooms at each hotel and various overflow hotels. To request an accessible room or to make other special requests for your stay, please contact a MCI representative as soon as possible:

- **Online**: Visit CSM Housing & Travel with your reservation ID to modify your reservation and to make ADA requests 24 hours a day.
- **Phone**: Call APTA’s Housing Center at 800-809-9565. If outside the U.S. and Canada, call 972-349-5841. APTA’s Housing Center is open Monday through Friday, 8 a.m.-5:30 p.m. ET.

**Hyatt Regency Denver at Colorado Convention Center**
**Entrances and exits.**
The main entrance, located at 650 15th St., is accessible for all patrons.

**Parking lots.**
Accessible valet parking is available at the Hyatt. Valet parking for overnight hotel guests is $52 daily.

**Embassy Suites Downtown Convention Center**
**Entrances and exits.**
The main entrance, located at 1420 Stout St., is accessible for all patrons.

**Parking lots.**
The hotel offers valet parking only. Valet parking is $47 daily and includes in/out privileges.
Colorado Convention Center

Entrances and exits.
The main entrance is located at 700 14th St. The building has multiple automatic entry doors and is accessible for all patrons.

Parking lots.
Accessible parking is available in the surrounding lots and garages, and is available on a first-come, first-served basis. Spaces are marked accordingly as well as spaces designated for van access only. Overnight parking is prohibited.

Access to Health Care

APTA will have a first-aid station in the Colorado Convention Center and paramedics will be on-site. Denver Health Hospital, located at 777 Bannock St., Denver, CO 80204-4597, is approximately 1.08 miles from the Colorado Convention Center and is a full-service medical facility providing 24 hour emergency care. The hospital’s main phone number is 303-436-6000.

For help with ADA needs or additional questions, email conferences@apta.org.