

STATE-LEVEL ACTIONS RELATED TO NONFEDERAL PAYER COVERAGE OF TELEHEALTH
(Medicaid, Commercial and Workers' Comp)

Additional info: <https://www.cchpca.org/>

This chart links to state actions related to Medicaid, commercial, and workers' comp coverage of telehealth as a result of the COVID-19 crisis. These state actions include new mandates for either required or permitted telehealth coverage by these nonfederal payers during the COVID-19 crisis, to be paid as if the services were performed in person. Also included are links to telehealth coverage policy changes from managed care organizations as administrators of Medicaid programs. The information is current as of the "Date Updated" for each state, and APTA will make weekly updates as new information is confirmed. This is a summary only, and in many cases state actions do not specifically mention physical therapist services; contact your state physical therapy licensing board or the specific insurance company you intend to bill for the most accurate and current information.

State	Reference	Date Updated
Alabama	Alabama Medicaid Emergency Rules for COVID-19	3/24/2020
	Telemedicine Guidance from Alabama Medicaid for Physical Therapists	4/3/2020
Alaska	March 16, 2020 AK Legislation Enacted Related to Telehealth Coverage for Individual and Group Insurance	3/17/2020
	Temporary Expansion of Medicaid Telehealth Coverage	3/30/2020
	Alaska Medicaid Telehealth Coverage during COVID-19 Public Health Emergency Frequently Asked Questions	04/08/2020
Arizona	Telemedicine in Arizona FAQ	3/31/2020
Arkansas	Arkansas Dept. of Medical Services Telemedicine Guidance for PTs	3/20/2020
	Amended Arkansas Dept. of Medical Services Telemedicine Guidance for PTs	3/30/2020
California	CA Department of Managed Healthcare All Plan Letter	3/18/2020
	CPTA - Telehealth Coverage in California	
Colorado	Health First Colorado (Colorado's Medicaid) Letter to Providers on Temporary Expansion of Telehealth Coverage	
	Additional Guidance for Physical Therapy Telehealth Coverage from Health First Colorado	
Connecticut	Executive Order No. 7G Expanding Telehealth Services	3/19/2020
	Connecticut Medicaid Telehealth Guidance for Physical Therapy	
Delaware	Delaware Dept. of Medicaid Guidance on Telehealth	3/23/2020
District of Columbia	Guidance on the use of Telehealth in the District of Columbia	3/13/2020
Florida	Florida Medicaid Telemedicine Guidance for Therapy Services and Early Intervention Services	3/20/2020
	Humana Payment Policy for Florida (MCO-Medicaid) - see page 3	4/9/2020

Georgia	<u>Georgia Medicaid Guidance on Telehealth</u>	3/26/2020
	<u>Georgia Medicaid Guidance for Comprehensive Supports Waiver Program</u>	
	<u>Georgia Medicaid and PeachCare for Kids Telehealth Billing Guidance</u>	4/13/2020
Hawaii		
Idaho	<u>Idaho Medicaid Provider Information Regarding Telehealth</u>	3/17/2020
	<u>Informational Newsletter for Idaho Medicaid Providers - Telehealth Pages 2-3</u>	4/2020
Illinois	<u>Executive Order to Expand Telehealth Services</u>	3/19/2020
	<u>IL - Department of Health and Family Services Provider to All Medical Assistance Providers Regarding Telehealth Expansion</u>	3/20/2020
	<u>Humana Payment Policy for Illinois (MCO-Medicaid) - see page 3</u>	4/9/2020
Indiana	<u>Indiana Medicaid allows telemedicine and telephone options for most health professionals - Press Release</u>	3/19/2020
	<u>Indian Health Coverage Programs March 19, 2020 Guidance</u> <u>Indiana Health Coverage Programs April 8, 2020 Guidance</u>	3/19/2020
	<u>IHCP Bulletin on Revising Home Health Prior Authorization and Telemedicine Policies</u>	4/8/2020
Iowa	<u>Informational Letter to All Iowa Medicaid Providers Regarding Telehealth</u>	4/2/2020
	<u>Iowa Medicaid Provider Covid-19 Toolkit</u>	4/22/2020
	<u>COVID-19 information from Amerigroup Iowa, Inc. (April 20 update)</u>	4/20/2020
Kansas	<u>Kansas Executive Order 20-08 Expanding Telehealth Services</u>	3/20/2020
Kentucky	<u>Kentucky Statute on Telehealth</u>	
	<u>Kentucky Medicaid COVID-19 Provider FAQs</u>	
	<u>Humana Payment Policy for Kentucky (MCO-Medicaid) - see page 3</u>	4/9/2020
Louisiana	<u>Louisiana Dept. of Health Guidance on Telehealth for Louisiana Medicaid and MCOs</u>	3/17/2020
Maine	<u>Maine Department of Professional and Financial Regulation Order Regarding Remote Delivery of Health Services</u>	3/22/2020
	<u>MaineCare Guidance on Telehealth Services</u>	
Maryland	<u>Maryland Dept. of Health Guidance on Telehealth for Medicaid and Medicaid MCOs</u>	4/1/20
	<u>Executive Order 20-04-01-01 Expanding Telehealth Services</u>	
Massachusetts	<u>Executive Order Expanding Access to Telehealth Services</u>	3/15/2020
Michigan	<u>Michigan Department of Health and Human Services COVID-19 Response: Telemedicine Policy Changes, Updates to Coverage for Physical Therapy, Occupational Therapy and Speech Therapy</u>	5/5/2020

Minnesota	<u>MHCP updated manual with recent telemedicine coverage</u> <u>HealthPartners revised telehealth policy</u>	3/27/2020
Mississippi	<u>Mississippi Division of Medicaid Emergency Telehealth Policy</u> <u>Mississippi Division of Medicaid Emergency Telehealth FAQs</u>	3/31/2020
Missouri	<u>Missouri Dept. of Social Services Telehealth Guidance for Providers</u> <u>Missouri Dept. of Insurance Order 20-07 Regarding the Provision of Telehealth Services</u>	3/20/2020
Montana	<u>Montana DPHHS Letter to All Providers - Medicaid Coverage and Reimbursement Policy for Telemedicine-Telehealth Services During Montana State of Emergency</u>	
Nebraska	<u>Nebraska Provider Medicaid Bulletin Regarding Telehealth for Physical, Occupational, and Speech Therapy</u>	4/10/2020
Nevada		
New Hampshire	<u>Executive Order Expanding Access to Telehealth Services</u> <u>NH APTA List of Insurance Carriers and Requirements for Telehealth Services</u>	<u>3/18/2020</u> <u>4/19//2020</u>
New Jersey	<u>New Jersey Medicaid Guidance on Telehealth-All Providers</u> <u>New Jersey Department of Banking and Insurance Bulletin 20-03 Telehealth Guidance-All Insurance Carriers</u>	3/21/2020 3/10/2020
New Mexico		
New York	<u>NY Department of Financial Services Information for Insurers and Providers on Coverage for Telehealth Services FAQ</u> <u>Emblem Health - Medicaid MCO Temporary Payment Policy: Supplemental Telehealth and audio only Telephone Guidelines</u>	5/12/2020
North Carolina	<u>NC Medicaid General Guidance and Policy Modifications for COVID-19,</u> <u>NC Medicaid Special Bulletin for Outpatient Therapies</u> (See Bulletins #21, 28, 34, and 36.)	3/13/2020
North Dakota		
Ohio	<u>Ohio Emergency Action: Telehealth in a State of Emergency</u> <u>Ohio Department of Medicaid Telehealth Rules FAQs</u> <u>Ohio Bureau of Workers' Compensation Temporary Telehealth Policy for Check-In Services</u> <u>Paramount Medicaid Advantage Telehealth Reimbursement Policy - See Pages 4-9</u>	3/20/2020 3/20/2020 3/26/2020 3/10/2020
Oklahoma	<u>Oklahoma Health Care Authority Guidance on PT/OT Services via Telehealth for Sooner Care</u>	3/25/2020
Oregon	<u>Oregon Health Authority Telehealth Guidance</u>	4/21/2020

	<u>Oregon Health Authority Memo Regarding: Telehealth Services Provided by OT, PT, and Speech Therapists Being Covered by OHP</u> <u>CareOregon - Codes for telemedicine services in response to COVID-19</u>	4/10/2020
Pennsylvania	<u>Pennsylvania Department of Human Services - Telehealth Guidelines Related To COVID-19</u>	3/2020
Rhode Island	<u>Executive Order Expanding Access to Telemedicine Services</u> <u>Rhode Island Medicaid Provider Update Re: Telehealth and COVID-19 (See pages 5 & 9)</u> <u>Neighborhood Health Plan of RI Temporary Telehealth Guidance</u>	3/18/2020 4/8/202
South Carolina	<u>Executive Order Expanding Telehealth Services</u> <u>South Carolina APTA Chart on Telehealth Reimbursement for PTs-Medicaid & Commercial</u> <u>SC Medicaid Guidance on Telehealth</u>	3/13/2020 4/13/2020
South Dakota	<u>South Dakota Department of Social Services - COVID-19 FAQs</u> <u>Avera Health Plans & DAKOTACARE - Codes in Standard Telehealth Policy</u>	3/20/2020
Tennessee	<u>TennCare Guidance on Telehealth for COVID-19</u> <u>Tennessee Physical Therapy Association Telehealth Talking Points</u> <u>Amerigroup MCO Telehealth Guidance</u> <u>United Healthcare for TennCare MCO Telehealth Guidance</u> <u>BlueCare MCO Telehealth Guidance</u>	3/17/2020 3/31/2020
Texas	<u>Texas Commissioner of Insurance Emergency Rules for Telehealth Services</u> <u>Executive Order Waiving Certain Rules for Telehealth Services</u> <u>Texas Medicaid & MCO Guidance for PT/OT/SLP Telehealth Claims</u> <u>Molina Healthcare Texas Medicaid MCO Telehealth Provider Guidance</u>	3/14/202 3/27/2020 4/14/2020 4/02/2020
Utah	<u>Utah COVID-19 Insurance Reimbursement</u>	
Vermont	<u>Executive Order Expanding Telehealth Services</u> <u>Vermont Medicaid Memo on Telehealth-Participating Providers</u> <u>UPDATED Vermont Medicaid Memo on Telehealth-Participating Providers</u>	3/18/2020 4/9/2020
Virginia	<u>Virginia Medicaid/FAMIS Memo on Telehealth-All Participating Providers</u>	3/23/2020
Washington	<u>Apple Health (Medicaid) Coverage for Telemedicine Services</u>	4/16/2020
West Virginia	<u>West Virginia Medicaid Memo on Telehealth Modality for Physical, Occupational, or Speech therapy</u>	3/20/2020
Wisconsin	<u>March 2020 Forward Health Update</u>	03/2020
Wyoming		